

# INTERSTATE POWER AND LIGHT COMPANY

## GAS TARIFF

Filed with the IOWA UTILITIES BOARD

### ORIGINAL TARIFF NO. 1

ORIGINAL SHEET NO. 208

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#### GENERAL RULES AND REGULATIONS FOR GAS SERVICE SUPPLYING GAS SERVICE

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#### SECTION 4

**4.01 SUPPLYING OF GAS SERVICE:** Gas service will be supplied by Company under and pursuant to these General Rules and Regulations and any modifications or additions thereto lawfully made, and pursuant to such applicable rate schedules as from time to time may be lawfully fixed. Service will be supplied under an applicable rate schedule only at such point of delivery as may be adjacent to Company facilities of adequate and suitable capacity for the service desired.

**4.02 CLASS OF SERVICE:** The class or classes of gas service will be designated by Company and will depend on the location, size, type and other characteristics of the Customer's load requirements.

**4.03 AVAILABILITY OF GAS SERVICE:** The Company shall have two types of service available. The first type shall be on a firm and continuous basis, while the second type shall be interruptible.

**4.03A Firm Service:** The Company will use reasonable diligence to supply steady and continuous firm service, but does not guarantee its service against irregularities and interruptions. The Company, having used reasonable diligence, shall not be liable to the Customer for any damages caused by such interruptions. Firm service shall be subject to the Utilities Board's Rules and Regulations and the availability of gas supply from Company's pipeline suppliers.

**4.03B Interruptible Service:** Interruptible service will be subject to interruption upon reasonable notice by the Company. It is available only to Customers that qualify under the terms and conditions of the appropriate rate schedule, subject to the limitations set forth in Section 11 and 12 of these General Rules and Regulations.

**4.04 EXTENSION OF GAS DISTRIBUTION SYSTEM:** Service will normally be supplied under an applicable rate schedule only at such point of delivery as may be adjacent to Company's facilities of adequate and suitable capacity for the service desired. When the gas distribution system is not readily available to the desired location of the Customer, Company will extend its distribution system, subject, however, to the requirements of Section 11 of these General Rules and Regulations.

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Date Issued: March 15, 2002

Effective Date: April 15, 2002

By: \_\_\_\_\_



David H. Berentsen, Manager – Regulatory Pricing, Iowa & Minnesota

# INTERSTATE POWER AND LIGHT COMPANY GAS TARIFF

Filed with the IOWA UTILITIES BOARD

## ORIGINAL TARIFF NO. 1

ORIGINAL SHEET NO. 209

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### GENERAL RULES AND REGULATIONS FOR GAS SERVICE SUPPLYING GAS SERVICE

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**4.05 LOCATION OF CUSTOMER'S POINT OF DELIVERY:** The point of delivery for all premises shall be located at a point as defined in Section 2.24 of this Tariff. Customer or Customer's authorized representative shall contact Company, and the Company representative shall determine the location before any of Customer's piping is installed.

**4.06 CUSTOMER'S PIPING:** All piping and equipment on Customer's side of the point of delivery, except metering equipment, shall be installed and maintained at the Customer's expense in a manner approved by the public authorities having jurisdiction over the same. Customer's equipment and apparatus shall be suitable for use of gas service and shall be installed and maintained in good and safe condition by the Customer in conformance with National Safety Codes and Company's General Rules and Regulations. Such piping and appliance installations shall be inspected and approved in accordance with the local safety code requirements. Customer shall be responsible for compliance with this Section.

**4.07 INSPECTIONS:** The Company does not inspect piping beyond the point of delivery, except as it affects the service and meter location or as it may jeopardize the Company's facilities in its service to others. Company shall not be liable for any injury, loss, or damage resulting from the use of Customer's piping or other equipment.

**4.08 ACCESS TO CUSTOMER'S PREMISES:**

**4.08A Right-of-Way:** The Customer shall provide, without cost to the Company, such right-of-way permits and licenses over, under and across the property owned or controlled by the Customer required for the construction, reconstruction, operation and maintenance of Company's facilities necessary or incidental to the supplying of gas service to Customer.

**4.08B Access to Meter:** The Customer shall provide and maintain safe and convenient access to the meter and shall permit entry thereto by properly authorized employees of the Company at all reasonable times for the purpose of inspecting, reading, testing, repairing or replacing the meter or meters and equipment used in connection with Customer's gas service and removing the same on the termination of the contract or discontinuation of the service.

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Date Issued: March 15, 2002

Effective Date: April 15, 2002

By: 

David H. Berentsen, Manager – Regulatory Pricing, Iowa & Minnesota

# INTERSTATE POWER AND LIGHT COMPANY GAS TARIFF

Filed with the IOWA UTILITIES BOARD

## ORIGINAL TARIFF NO. 1

ORIGINAL SHEET NO. 210

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### GENERAL RULES AND REGULATIONS FOR GAS SERVICE SUPPLYING GAS SERVICE

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**4.09 COMPANY FACILITIES ON CUSTOMER'S PREMISES:** Customer will provide without expense to Company and maintain on the premises, at a location satisfactory to Company, proper space for Company's meters and other equipment necessary to serve Customer with gas service. Customer shall provide for the safekeeping of Company's meters and other equipment and shall reimburse Company for the cost of any alterations to Company's property necessitated by Customer and for any loss of or damage to Company's property located on Customer's premises, unless such loss or damage is occasioned by Company's negligence or causes beyond the control of the Customer.

**4.10 OWNERSHIP OF FACILITIES:** All facilities furnished and installed by Company on the premises of Customer for the supply of gas service to Customer up to the point of delivery shall remain the exclusive property of Company. All facilities on the premises of the Customer which are or become the property of Company shall be operated and maintained by and at the expense of Company and may be replaced or removed by Company when appropriate.

**4.11 SERVICE CONNECTIONS:** All connections, permanent or temporary, between the Company's gas facilities and the Customer's piping shall be installed or removed only by authorized Company representatives.


**4.12 TYPE AND NUMBER OF SERVICES:** The Company will install only one service for each Customer or group of Customers housed in same building or area except as outlined below. This service shall be owned by the Company. Standard gas service shall terminate at the point of delivery or points of delivery. The Company, however, reserves the right to limit the point of delivery to one location for each property served except in the case where two classes of service are utilized by the Customer and two rate schedules are affected. In no case will the metering installation on more than one point of delivery be combined and billed under only one rate schedule. Where the building or premises cannot be served by a standard service connection or if some special service is desired, arrangements with the Company will be required in accordance with the applicable rate schedule.

**4.13 RELOCATION OF COMPANY'S FACILITIES:** When the Company is required by the properly constituted governmental authority having jurisdiction to move or alter its existing distribution system or service, thereby necessitating a change in the location of Customer's piping or other equipment at the point of delivery; Company will designate a new point of delivery. Customer shall be responsible for such relocation of Customer's piping and equipment at Customer's own expense.

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Date Issued: March 15, 2002

Effective Date: April 15, 2002

By:   
David H. Berentsen, Manager – Regulatory Pricing, Iowa & Minnesota

# INTERSTATE POWER AND LIGHT COMPANY GAS TARIFF

Filed with the IOWA UTILITIES BOARD

## ORIGINAL TARIFF NO. 1

FOURTH REVISED SHEET NO. 211  
CANCELLING THIRD REVISED SHEET NO. 211

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### GENERAL RULES AND REGULATIONS FOR GAS SERVICE SUPPLYING GAS SERVICE

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**4.13A** Company reserves the right to require Customer to reimburse Company for any costs due to change in location of Company facilities or other apparatus made at the request of Customer. Reimbursement to Company for relocation of Company facilities made at the request of governmental units will be under the provisions of Rider GFR – Government Facilities Relocation. Rider GFR shall be applied in a manner which compliments but does not conflict with any applicable franchise agreement. In the case of a conflict between Rider GFR and an applicable franchise agreement, the franchise agreement shall supersede this rider. Such removal and relocation of Company's facilities and other equipment will be performed only by authorized Company representatives.

**4.14 CUSTOMER'S ADDITIONS TO CONNECTED LOAD:** The Customer shall give sufficient notice to the Company before making changes or increases in Customer's gas load. Upon such notification, the Company will assist in determining if a change in rate is applicable. The Company shall determine whether an extension or an addition to the Company's existing facilities is necessary. All changes or increases in Customer's gas load will be subject to any limitations imposed by regulatory agencies having jurisdiction, the applicable rate schedule, the availability of gas supply from Company's pipeline suppliers, and the Company's General Rules and Regulations for Gas Service.

**4.15 INTERRUPTION OF SERVICE:** Company shall make reasonable efforts to avoid interruptions of gas service but when interruptions occur, service shall be re-established within the shortest time practicable, consistent with safety. [199--19.7(7)a]

**4.16 PLANNED INTERRUPTION OF SERVICE:** Company shall have the right to suspend gas service to Customer under planned interruptions for temporary periods that may be necessary for the inspection, maintenance, alteration, change, replacement or repair of the gas distribution system, service lines or other equipment for the preservation or restoration of system operations. Whenever possible, planned interruptions shall be made at a time that will not cause unreasonable inconvenience to Customers and shall be preceded, if feasible, by adequate notice to those who will be affected. [199--19.7(7)b]

**4.17 DISCONTINUANCE OF SERVICE:**

**4.17A Upon Customer's Request** - Provided the Customer has fulfilled his or her contractual obligations, Company will disconnect service to residential Customers and Non-Residential General Service firm gas Customers within two (2) days, excluding Saturdays, Sundays and holidays, upon receipt of verbal or written notice. Interruptible Customers will be disconnected pursuant to the terms of the applicable interruptible service agreement. Notice to discontinue service will not relieve a Customer from any minimum charge or guaranteed payment on any agreement or applicable rate.

# INTERSTATE POWER AND LIGHT COMPANY GAS TARIFF

Filed with the IOWA UTILITIES BOARD

## ORIGINAL TARIFF NO. 1

SECOND REVISED SHEET NO. 211.1

CANCELLING FIRST REVISED SHEET NO. 211.1

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### GENERAL RULES AND REGULATIONS FOR GAS SERVICE SUPPLYING GAS SERVICE

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#### 4.17 DISCONTINUANCE OF SERVICE:

**4.17A(1)** When a Customer requests discontinuation of gas service at a premise and there is not a corresponding request by another Customer for service, or provisions to transfer service to an owner or manager of the service location, the Company, at its discretion, may allow the service to remain physically turned on after the date the Customer requested discontinuance of service. The Company's practice of leaving a service turned on with no party responsible for service is referred to as a "soft close". If the Company determines that service under a soft close will not be utilized, service will be physically disconnected when the service is discontinued for the previous Customer. For all physical disconnections under this provision, the Company shall not be liable for any damages resulting from the physical disconnection of natural gas service. The following limitations and guidelines shall apply to a soft close:

**4.17A(1)a** When determining whether or not to discontinue service under a soft close, the determination will reside solely with the Company.

**4.17A(1)b** If the service is discontinued under a soft close, a notice shall be left on the Customer's door informing the Customer and the public that the gas service is left on. The notice shall be left at single-family dwellings and duplexes only.

**4.17A(1)c** The Company will attempt to identify a party responsible for any gas used at the premise during the period of the soft close. The service under a soft close shall be physically disconnected after 15 days if the Company determines that it cannot identify a party who is responsible for the gas usage.

**4.17A(1)d** In the event gas usage occurs after the date a service is placed on soft close, such usage will be accounted for as a system loss and not billed to a Customer unless it is determined that the Customer was responsible for the gas usage.

# INTERSTATE POWER AND LIGHT COMPANY GAS TARIFF

Filed with the IOWA UTILITIES BOARD

## ORIGINAL TARIFF NO. 1

SECOND REVISED SHEET NO. 212  
CANCELLING FIRST REVISED SHEET NO. 212

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### GENERAL RULES AND REGULATIONS FOR GAS SERVICE SUPPLYING GAS SERVICE

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#### 4.17 DISCONTINUANCE OF SERVICE - By Company, With Notice (continued)

**4.17B By Company, With Notice** - Company may discontinue its service to Customer upon written notice setting forth the reason for the notice, and the final date by which the account is to be settled or specific action taken. The notice shall be considered rendered to the Customer when deposited in the U.S. mail with postage prepaid. If delivery is by other than U.S. mail, the notice shall be considered rendered when delivered to the last known address of the person responsible for payment for the service. [199--19.4(15)]

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**4.17B(1)** The date for refusal or disconnection of service shall be not less than 12 days after the notice is rendered. The date for refusal or disconnection of service for Customers on shorter billing intervals under Section 7.01 shall not be less than 24 hours after the notice is posted at the service premises. [199--19.4(15)]

**4.17B(1)a** Notice of a pending disconnection will be issued and gas service refused or disconnected for violation of or noncompliance with the Company's rules and regulations on file with the Utilities Board. [199--19.4(15)e]

**4.17B(1)b** Notice of a pending disconnection will be issued and gas service refused or disconnected for failure of the Customer or prospective Customer to furnish the service equipment, permits, certificates or rights-of-way which are specified to be furnished, in the Company's rules filed with the Utilities Board, as conditions of obtaining service, or for the withdrawal of that same equipment or for the termination of those same permissions or rights, or for the failure of the Customer or prospective Customer to fulfill the contractual obligations imposed as conditions of obtaining service by any contract filed with and subject to the regulatory authority of the Utilities Board. [199--19.4(15)f]

**4.17B(1)c** Notice of a pending disconnection will be issued and gas service refused or disconnected for failure of the Customer to permit the Company reasonable access to its equipment. [199--19.4(15)g]

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Date Issued: August 20, 2008

Effective Date: August 25, 2008

By:   
James P. Maher, Manager - Regulatory Pricing, Iowa & Minnesota

# INTERSTATE POWER AND LIGHT COMPANY GAS TARIFF

Filed with the IOWA UTILITIES BOARD

## ORIGINAL TARIFF NO. 1

SUBSTITUTE SECOND REVISED SHEET NO. 213  
CANCELLING SUBSTITUTE FIRST REVISED SHEET NO. 213

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### GENERAL RULES AND REGULATIONS FOR GAS SERVICE SUPPLYING GAS SERVICE

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#### 4.17 DISCONTINUANCE OF SERVICE - By Company, With Notice (continued)

**4.17B(1)d** Notice of a pending disconnection will be rendered and gas service refused or disconnected for nonpayment of the gas bill or deposit except as limited by Section 4.18, provided the Company has made a reasonable attempt to effect collection. [199--19.4(15)]

**4.17B(1)d(1)** Gas service may be refused or disconnected if the individual requesting service is either not creditworthy or is not able to establish satisfactory credit.

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**4.17B(1)e** Notice of a pending disconnection will be rendered and gas service refused or disconnected for nonpayment of the gas bill or deposit except as limited by Section 4.18, provided the Company has given the Customer, and any other person or agency designated by the Customer, written notice that the Customer has at least 12 days in which to make settlement of the account, together with a written summary of the rights and responsibilities available to avoid disconnection. Customers billed more frequently than monthly pursuant to Section 7.01 shall be given posted written notice that they have 24 hours to make settlement of the account, together with a written summary of the rights and responsibilities available to avoid disconnection. All written notices will include a toll-free or collect telephone number where a qualified Company representative will be available to answer questions concerning disconnections. Each Company representative will provide his or her name to the caller, and will have immediate access to current, detailed information concerning the Customer's account and previous contacts with the Company. [199--19.4(15)]

**4.17B(1)f** Notice of a pending disconnection will be rendered and gas service refused or disconnected for nonpayment of the gas bill or deposit except as limited by Section 4.18, provided the Company has when disconnecting service to a residence, made a diligent attempt to contact, by telephone or in person, the Customer responsible for payment for service to the residence to inform the Customer of the pending disconnection and his or her rights and responsibilities. If an attempt at personal or telephone contact of a Customer occupying a unit which a utility knows or should know is a rental unit has been unsuccessful, the landlord of the rental unit, if known, shall be contacted to determine if the Customer is still in occupancy and, if so, his or her present location. The landlord shall also be informed of the date when service may be disconnected. [199—19.4(15)]

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Effective Date: February 8, 2021

By: Sarah Ruen Blanchard – Manager, Regulatory Relations and Policy

# INTERSTATE POWER AND LIGHT COMPANY

## GAS TARIFF

Filed with the IOWA UTILITIES BOARD

### ORIGINAL TARIFF NO. 1

SUBSTITUTE FIRST REVISED SHEET NO. 214

CANCELLING ORIGINAL SHEET NO. 214

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#### GENERAL RULES AND REGULATIONS FOR GAS SERVICE SUPPLYING GAS SERVICE

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#### 4.17 DISCONTINUANCE OF SERVICE - By Company, With Notice (continued)

**4.17B(1)f(1)** During the period November 1 to April 1, if the attempt fails, the premises will be posted with a notice informing the Customer of the pending disconnection and rights and responsibilities available to avoid disconnection at least 1 day prior to disconnection. If the disconnection will affect occupants of residential units leased from the Customer, the premises of any building known by the utility to contain residential units affected by disconnection must be posted, at least 2 days prior to disconnection, with a notice informing any occupants of the date when service will be disconnected and the reasons therefor. [199--19.4(15)]

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**4.17B(1)g** Notice of a pending disconnection will be rendered and gas service refused or disconnected for nonpayment of the gas bill or deposit except as limited by Section 4.18, provided the Company has given the Customer a reasonable opportunity to dispute the reason for the disconnection and, if to the extent applicable, complied with each of the following: [199--19.4(15)]

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**4.17B(1)g(1) Disputed bill.** In the event there is a dispute concerning a bill for natural gas service, the Company may require the Customer to pay a sum of money equal to the amount of the undisputed portion of the bill pending settlement and thereby avoid discontinuance of service for nonpayment of the disputed bill for up to 45 days after the rendering of the bill. The 45 days shall be extended by up to sixty (60) days if requested of the Company by the Utilities Board in the event Customer files a written complaint with the Board. [199--19.4(15)]

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**4.17B(1)g(2) Special circumstances.** Disconnection of a residential Customer may take place only between the hours of 6 a.m. and 2 p.m. on a weekday and not on weekends or holidays. If a disconnected Customer makes payment or other arrangements during normal business hours, or by 7 p.m., all reasonable efforts shall be made to reconnect the Customer that day. If a disconnected Customer makes payment or other arrangements after 7 p.m., all reasonable efforts shall be made to reconnect the customer not later than 11 a.m. the next day.



# INTERSTATE POWER AND LIGHT COMPANY

## GAS TARIFF

Filed with the IOWA UTILITIES BOARD

### ORIGINAL TARIFF NO. 1

SECOND SUBSTITUTE FIRST REVISED SHEET NO. 215

CANCELLING ORIGINAL SHEET NO. 215

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#### GENERAL RULES AND REGULATIONS FOR GAS SERVICE SUPPLYING GAS SERVICE

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#### 4.17 DISCONTINUANCE OF SERVICE - By Company, With Notice (Continued)

**4.17B(1)g(2) Special circumstances. (continued)** A disconnection may not take place where gas is used as the only source of space heating or to control or operate the only space heating equipment at the residence, on any day when the National Weather Service forecast for the following 24 hours covering the area in which the residence is located includes a forecast that the temperature will be 20 degrees Fahrenheit or colder. In any case where the Company has posted a disconnect notice as set forth in Section 4.17B(1)f & 4.17B(1)f(1), but is precluded from disconnecting service because of a National Weather forecast, the Company may immediately proceed with appropriate disconnection procedures, without further notice, when the temperature in the area where the residence is located rises above 20 degrees Fahrenheit and is forecasted to be above 20 degrees Fahrenheit for at least 24 hours, unless the Customer has paid in full the past due amount or is entitled to postponement of disconnection under some other provision of these rules and regulations. [199--19.4(15)]

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**4.17B(1)g(3) Health of a resident.** Disconnection of a residential Customer shall be postponed if the discontinuance of service would present an especial danger to the health of any permanent resident of the premises. An especial danger to health is indicated if one appears to be seriously impaired and may, because of mental or physical problems, be unable to manage their own resources, carry out activities of daily living or protect oneself from neglect or hazardous situations without assistance from others. Indicators of an especial danger to health include but are not limited to: age, infirmity, or mental incapacitation; serious illness; physical disability, including blindness and limited mobility; and any other factual circumstances which indicate a severe or hazardous health situation. The Company will require written verification of the especial danger to health by a physician or a public health official, including the name of the person endangered, a statement that the person is a resident of the premises in question, the name, business address, and telephone number of the certifying party, the nature of the health danger and approximately how long the danger will continue. Initial verification by the verifying party may be by telephone if written verification is forwarded to the Company within 5 days. [199--19.4(15)]

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Date Issued: December 29, 2010

Effective Date: January 3, 2011

By: Erik C. Madsen – Director, Regulatory Affairs

# INTERSTATE POWER AND LIGHT COMPANY

## GAS TARIFF

Filed with the IOWA UTILITIES BOARD

### ORIGINAL TARIFF NO. 1

SUBSTITUTE FIRST REVISED SHEET NO. 216

CANCELLING ORIGINAL SHEET NO. 216

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#### GENERAL RULES AND REGULATIONS FOR GAS SERVICE SUPPLYING GAS SERVICE

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#### 4.17 DISCONTINUANCE OF SERVICE - By Company, With Notice (continued)

**4.17B(1)g(4)** Verification shall postpone disconnection for 30 days; however, the postponement may be extended by a renewal of the verification. In the event service is terminated within 14 days prior to verification of illness by or for a qualifying resident, service shall be restored to that residence if a proper verification is thereafter made in accordance with the foregoing provisions. The Customer must enter into a reasonable agreement for the retirement of the unpaid balance of the account within the first 30 days and keep the current account paid during the period that the unpaid balance is to be retired. [199--19.4(15)]

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**4.17B(1)g(5) Winter energy assistance (November 1 through April 1)** If the Company is informed that the Customer's household may qualify for energy assistance or weatherization funds, there shall be no disconnection of service for 30 days from the date of application to allow the Customer time to obtain assistance. Disconnection will not take place from November 1 through April 1 for a resident who is a head of household and who has been certified to the Company by the community action agency as eligible for either the low-income home energy assistance program or weatherization assistance program. [199—19.4(15)]

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# INTERSTATE POWER AND LIGHT COMPANY

## GAS TARIFF

Filed with the IOWA UTILITIES BOARD

### ORIGINAL TARIFF NO. 1

SECOND SUBSTITUTE SECOND REVISED SHEET NO. 217  
CANCELLING SUBSTITUTE FIRST REVISED SHEET NO. 217

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#### GENERAL RULES AND REGULATIONS FOR GAS SERVICE SUPPLYING GAS SERVICE

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#### 4.17 DISCONTINUANCE OF SERVICE - By Company, With Notice (continued)

**4.17B(1)g(6) Deployment.** If the Company is informed that one of the heads of household as defined in Iowa Code section 476.20 is a service member deployed for military service, as defined in Iowa Code section 29A.90, disconnection cannot take place at the residence during the deployment or prior to 90 days after the end of the deployment. [199—19.4(15)]

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**4.17B(1)g(7) Abnormal gas consumption.** A Customer who is subject to disconnection for nonpayment of bill and who has gas consumption which appears to the Customer to be abnormally high, may request the Company to provide assistance in identifying the factors contributing to this usage pattern and to suggest remedial measures. The Company will provide assistance by discussing patterns of gas usage which may be readily identifiable, suggesting that an energy audit be conducted, and identifying sources of energy conservation information and financial assistance which may be available to the Customer. [199--19.4(15)]

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**4.17B(1)h** Notice of a pending disconnection will be issued and gas service refused or disconnected without the written 12 day notice, for failure of the Customer to comply with the terms of a payment agreement, provided that in the case of a Customer owning or occupying a residential unit that will be affected by disconnection, the Company has made a diligent attempt, at least one day prior to disconnection, to contact the Customer by telephone or in person to inform the Customer of the pending disconnection and his or her rights and responsibilities. If an attempt at personal or telephone contact of a Customer occupying a unit which Company knows is a rental unit has been unsuccessful, the landlord of the rental unit, if known, will be contacted to determine if the Customer is still in occupancy and, if so, their present location. The landlord will also be informed of the date when service will be disconnected. [199--19.4(15)]

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# INTERSTATE POWER AND LIGHT COMPANY GAS TARIFF

Filed with the IOWA UTILITIES BOARD

ORIGINAL TARIFF NO. 1

FIRST REVISED SHEET NO. 218  
CANCELLING ORIGINAL SHEET NO. 218

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## GENERAL RULES AND REGULATIONS FOR GAS SERVICE SUPPLYING GAS SERVICE

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### 4.17 DISCONTINUANCE OF SERVICE - By Company, With Notice (continued)

**4.17B(1)h(1)** During the period November 1 to April 1, if the attempt at Customer contact fails, the premises will be posted with a notice informing the Customer of the pending disconnection and rights or remedies available to avoid disconnection at least 1 day prior to disconnection. If the disconnection will affect occupants of residential units leased from the Customer, the premises of any building known by the Company to contain residential units affected by disconnection will be posted, at least 2 days prior to disconnection, with a notice informing any occupants of the date when service will be disconnected and the reasons for disconnection. [199--19.4(15)i(1)]

**4.17B(1)i** Notice of a pending disconnection will be issued and gas service refused or disconnected without the written 12 day notice, for failure of the Customer to comply with the terms of a payment agreement. The disconnection of a residential Customer may take place only between the hours of 6 a.m. and 2 p.m. on a weekday and not on weekends or holidays. If a disconnected Customer makes payment or other arrangements during normal business hours, or by 7 p.m., all reasonable efforts shall be made to reconnect the Customer that day. If a disconnected Customer makes payment or other arrangements after 7 p.m., all reasonable efforts shall be made to reconnect the customer not later than 11 a.m. the next day. A disconnection may not take place where gas is used as the only source of space heating or to control or operate the only space heating equipment at the residence, on any day when the National Weather Service forecast for the following 24 hours covering the area in which the residence is located includes a forecast that the temperature will be 20 degrees Fahrenheit or colder. In any case where the Company has posted a disconnect notice as set forth in Section 4.17B(1)f & 4.17B(1)f(1), but is precluded from disconnecting service because of a National Weather Service forecast, the Company may immediately proceed with appropriate disconnection procedures, without further notice, when the temperature in the area where the residence is located rises to above 20 degrees, unless the Customer has paid in full the past due amount or is entitled to postponement of disconnection under some other provision of these rules and regulations. [199--19.4(15)i(2)]

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# INTERSTATE POWER AND LIGHT COMPANY GAS TARIFF

Filed with the IOWA UTILITIES BOARD

ORIGINAL TARIFF NO. 1

FIRST REVISED SHEET NO. 219  
CANCELLING ORIGINAL SHEET NO. 219

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## GENERAL RULES AND REGULATIONS FOR GAS SERVICE SUPPLYING GAS SERVICE

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### 4.17 DISCONTINUANCE OF SERVICE - By Company, With Notice (continued)

**4.17B(1)j** Notice of a pending disconnection will be issued and gas service refused or disconnected without the written 12 day notice, for failure of the Customer to comply with the terms of a payment agreement, provided that disconnection of a residential Customer shall be postponed if the discontinuance of service would present an especial danger to the health of any permanent resident of the premises.

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An especial danger to health is indicated if one appears to be seriously impaired and may, because of mental or physical problems, be unable to manage their own resources, carry out activities of daily living or protect oneself from neglect or hazardous situations without assistance from others. Indicators of an especial danger to health include but are not limited to: age, infirmity, or mental incapacitation; serious illness; physical disability, including blindness and limited mobility; and any other factual circumstances which indicate a severe or hazardous health situation. The Company requires written verification of the especial danger to health by a physician or a public health official, including the name of the person endangered, a statement that the person is a resident of the premises in question, the name, business address, and telephone number of the certifying party, the nature of the health danger and approximately how long the danger will continue. Initial verification by the verifying party may be by telephone if written verification is forwarded to the Company within 5 days. [199--19.4(15)i(3)]

**4.17B(1)j(1)** Verification shall postpone disconnection for 30 days. In the event service is terminated within 14 days prior to verification of illness by or for a qualifying resident, service shall be restored to that residence if a proper verification is thereafter made in accordance with the foregoing provisions. The Customer must enter into a reasonable agreement for the retirement of the unpaid balance of the account within 30 days and keep the current account paid during the period that the unpaid balance is to be retired. [199--19.4(15)i(3)]

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# INTERSTATE POWER AND LIGHT COMPANY GAS TARIFF

Filed with the IOWA UTILITIES BOARD

## ORIGINAL TARIFF NO. 1

ORIGINAL SHEET NO. 220

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### GENERAL RULES AND REGULATIONS FOR GAS SERVICE SUPPLYING GAS SERVICE

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#### 4.17 DISCONTINUANCE OF SERVICE - By Company, With Notice (continued)

**4.17B(1)k** If Customer interferes with any Company employee attempting to service Company's equipment or fulfill the orders of appropriate governmental authorities. [199--19.4(15)g]

**4.17C By Company, Without Notice:** Company may discontinue its service to Customer, without notice, for any of the following reasons: [199--19.4(15)]

**4.17C(1)** If the condition or installation of any part of Customer's piping or other equipment is found to be dangerous to life, health or safety of any person. [199--19.4(15)a]

**4.17C(2)** If any gas consuming devices are connected ahead of the Company's meter, or if connections or devices of any kind are found installed on the premises of Customer which would prevent the meter from registering the total amount of gas used. [199--19.4(15)d]

**4.17C(3)** In the event Customer has tampered with or allowed anyone to tamper with equipment furnished and owned by Company. A broken or absent meter seal alone shall not constitute tampering. [199--19.4(15)c]

**4.17C(4)** When ordered by municipal, state or any other governmental authority having legal jurisdiction.

**4.17C(5)** In the event of customer use of equipment in a manner which adversely affects the Company's equipment or the Company's service to others. [199--19.4(15)b]

**4.17C(6)** In a state of an emergency, if necessary for safety reasons.

**4.17C(7)** In the event of unauthorized use. [199--19.4(15)d]

**4.18 NO DISCONTINUANCE OF SERVICE:** Company shall not disconnect its service nor refuse service for any of the following: [199--19.4(16)]

**4.18A** Delinquency in payment for services by a previous occupant of the premises to be served. [199--19.4(16)a]

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Date Issued: March 15, 2002

Effective Date: April 15, 2002

By: \_\_\_\_\_



David H. Berentsen, Manager – Regulatory Pricing, Iowa & Minnesota

# INTERSTATE POWER AND LIGHT COMPANY GAS TARIFF

Filed with the IOWA UTILITIES BOARD

## ORIGINAL TARIFF NO. 1

SUBSTITUTE FIRST REVISED SHEET NO. 221  
CANCELLING ORIGINAL SHEET NO. 221

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### GENERAL RULES AND REGULATIONS FOR GAS SERVICE SUPPLYING GAS SERVICE

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#### 4.18 NO DISCONTINUANCE OF SERVICE: (continued)

**4.18B** Failure to pay for merchandise purchased from Company. [199--19.4(16)] D

**4.18C** Failure to pay for a different type or class of public utility service. [199--19.4(16)] D

**4.18D** Failure to pay the bill of another Customer as guarantor thereof. [199--19.4(16)] D

**4.18E** Failure to pay a back bill rendered for undercharge as a result of incorrect reading of the meter, incorrect application of the rate schedule, incorrect connection of the meter, under-registration or other similar reason. [199--19.4(16)] D

**4.18F** Failure of a residential Customer to pay a deposit during the period from November 1 to April 1 for the location at which he or she has been receiving service. [199--19.4(16)] D

**4.18G** Delinquency in payment for service by an occupant if the Customer applying for service is credit worthy and able to satisfy any deposit requirements. [199—19.4(16)] N  
N

**4.19 CUSTOMER RIGHTS AND REMEDIES TO AVOID DISCONNECTION:** A summary of a Customer's rights and remedies, under the rules of the Iowa Utilities Board to avoid disconnection of utility service [199—19.4(15)], shall be provided with the written notice of disconnection, when service disconnection is pending for nonpayment of a bill or deposit. Customers rights and remedies to avoid disconnection are included in the Discontinuance of Service provisions of Section 4.17B. D

# INTERSTATE POWER AND LIGHT COMPANY GAS TARIFF

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## ORIGINAL TARIFF NO. 1

ORIGINAL SHEET NOS. 222-223

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GENERAL RULES AND REGULATIONS  
FOR GAS SERVICE  
SUPPLYING GAS SERVICE

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THESE SHEETS RESERVED FOR FUTURE USE.

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Date Issued: March 15, 2002

Effective Date: April 15, 2002

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David H. Berentsen, Manager – Regulatory Pricing, Iowa & Minnesota



# INTERSTATE POWER AND LIGHT COMPANY GAS TARIFF

Filed with the IOWA UTILITIES BOARD

## ORIGINAL TARIFF NO. 1

FIRST REVISED SHEET NO. 224  
CANCELLING ORIGINAL SHEET NO. 224

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### GENERAL RULES AND REGULATIONS FOR GAS SERVICE SUPPLYING GAS SERVICE

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**4.20 RECONNECTING SERVICE:** Company may impose a reconnection charge as a condition precedent to the restoration of gas service to a Customer whose gas service has been discontinued for any reason whatsoever, including discontinuance at the request of the Customer (See Section 7.12 for charges).

N, D  
D  
D  
D  
D  
  
D  
D  
D

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Date Issued: May 16, 2002

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By: 

David H. Berentsen, Manager - Regulatory Pricing, Iowa & Minnesota

# INTERSTATE POWER AND LIGHT COMPANY GAS TARIFF

Filed with the IOWA UTILITIES BOARD

## ORIGINAL TARIFF NO. 1

FIRST REVISED SHEET NO. 225  
CANCELLING ORIGINAL SHEET NO. 225

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### GENERAL RULES AND REGULATIONS FOR GAS SERVICE SUPPLYING GAS SERVICE

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D  
D  
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D  
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D

**4.21 LIABILITY OF COMPANY:** Company shall not be considered in default of its service agreement and shall not be otherwise liable on account of any failure by Company to perform any obligation if prevented from fulfilling such obligation by reason of delivery delays, breakdown or damage to Company facilities, acts of God or the public enemy, strikes or other labor disturbances involving Company or Customer, civil, military or governmental authority, or any other cause beyond the control of Company.


**4.22 ATTACHMENT TO COMPANY'S FACILITIES:** Except upon written prior consent of Company, no Customer or person other than an authorized Company employee acting in the line of duty shall attach anything of any kind or nature to the gas facilities of Company wherever located, and Company reserves the right to remove forthwith and without notice any such unauthorized attachments to its facilities and to bill Customer for the cost of such removal.

**4.23 ADJUSTMENT OF GAS APPLIANCES:** Company employees will check the adjustment of any installed gas appliances at no charge at the time a Customer is first connected to Company gas system. Company employees will check and relight gas appliances at no charge when the pilot lights were extinguished due to a specific action by the Company which was not at the Customer's request.

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